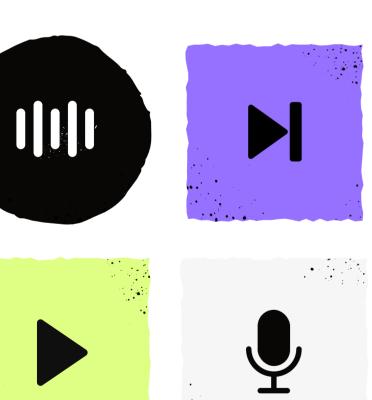
Prepare To Record On Riverside With Maximum Quality

Before the recording

Simple but important steps every participant must do before a recording →



- 1. Close all unnecessary tabs and apps & disable VPNs. **Learn why**
 - 2. **Check** your browser's available storage space to ensure you have at least 5 GB.
 - 3. Use an up-to-date **Google Chrome** or **Microsoft Edge** browser. Other browsers will not create local recordings. Ensure you are not in Incognito mode. You can also download the **Riverside iOS or Android mobile app** to join or directly record from your mobile phone or iPad.
- 4. Wear wired headphones for the best audio quality. For headphones that have mics attached to them, ensure the mic is not selected as input in the lobby.
- 5. Make sure to give your Chrome/Edge browser access to your mic/camera so you can connect to them on Riverside. The same goes for screen sharing.

 And remember to **select the right mic & camera** before you enter the studio.

Additional recommended but not must steps:

Plug your laptop to a charger.

This will free your laptop from having to conserve battery and prevent unexpected issues.

Restart your computer.

Also close all unnecessary apps and windows, so everything runs smoothly.

Check internet stability.

An ethernet cable is suggested over WiF to ensure maximum stability.

Bonus Video & Audio recording tips:

- If you will be recording video, make sure to sit facing a light source or increase the brightness of your computer screen for better lighting.
- Make sure to position your camera at eye level to get the best view.
- No matter what device you're using, remember to look at the camera to connect with the audience.
- Choose a quiet location to make sure your audio is clear.

After the recording

A few additional tips to help you after you're done recording with your guests →

- Ensure you keep your studio tab open until the recording is complete.
 You can leave the call but make sure to keep the tab open.
- Closing the tab will pause the upload.
- 3. When recording on a computer, if you close the tab before the upload is complete, visit **riverside.fm/upload** on the computer you used to record.
- 4. When recording on the Riverside app, if you leave before the upload is complete, simply open the app again from the same device to complete upload.